



IT Solutions That Work

Smarter | Easier | Cost Effective



Whole of business IT services, cybersecurity and support.
One point of contact. No more patchwork solutions.

Brought to you by Conekt



From Our Founders

Allow us to introduce you to our SecureOffice service and walk you through how we can provide not just functional IT but a pathway to improved security, efficiency, productivity and growth.

SecureOffice was created to make all areas of IT simple for Australian businesses. You'll notice throughout the presentation that there are some key differences in the way we do things; these are all in the name of providing better services that save everyone time and money.

We are looking forward to getting to know you and your team better.



Our Story

In the beginning...

SecureOffice was created to deliver comprehensive, flexible and innovative managed IT services.

So many business owners find themselves overwhelmed by confusing jargon, unclear charges, and patchwork solutions. That's why we embrace SecureOffice with a single mission: To deliver an effective and comprehensive IT solution that works.

Now...

Our founding principle revolves around the concept of 'One supplier, endless possibilities.' We believe there is no need to reach out to another IT services provider again once you onboard with SecureOffice.

We champion the philosophy of "integrating technologies to deliver workplace utopia" and offer a single platform solution that can be tailored to your specific workplace needs.

Over the years, we have expanded our services beyond basic IT to include complex security and road mapping for growth.

What's next?

Our mission is to engage with forward-thinkers, deliver experience-rich technologies and services, and create individualised Workplace Utopia.

Providing services to more than 1,000 client locations and growing, we're on track to revolutionise the way smart organisations leverage IT to do better business.

What Is Poorly Managed IT Costing You?

We see it all the time...

Businesses start out on the right track but end up with a diverse array of IT solutions. They're charged for services, tools and platforms, that they don't fully leverage, or really need at all.

It's a common problem for Australian SMEs to:

- Pay for unnecessary services and licences
- Feel like they are constantly adding or removing platforms
- Struggle because these platforms don't 'speak' to each other
- Receive itemised IT bills with 30+ lines of unclear data
- Be at risk because of out-of-date security solutions
- Unknowingly pay for duplicate services
- Be too busy to implement new technology
- Lack after hours or onshore IT support (or pay too much for it)
- Lack 24/7 security monitoring, threat detection, threat hunting, remediation and response
- Put digital technology last on the priority list

Don't Get Left Behind

Every business is a digital business

Failing to have the right IT systems and support leads to:

- **Poor security** with the risk of massive revenue loss and reputational damage
- **Higher staff turnover** due to frustration over inefficiencies
- **System downtime**, service interruptions and lost revenue
- **Lack of flexibility** and no ability to quickly adapt to new technology
- **Inability to future-proof** and adequately prepare for upcoming changes
- **Reduced productivity** and hours wasted on manual tasks



Welcome to Workplace Utopia

It's simple: IT should just work.

By providing a holistic suite of IT and cybersecurity services, we give businesses the flexibility and freedom to focus on customer service and growth.

Our solutions will give you:



Complete IT Services for a Single Monthly Payment



Increased Productivity and Efficiency



Access to Simplified Systems and Tools



Growth Strategies and a Clear IT Roadmap



Premium Cyber Security



ISO Certification

What you get

Managed IT services from SecureOffice

From identifying bottlenecks to automating processes and eliminating the need for constant patch ups and fixes, we make sure IT is something that never interrupts your day.

Our services include:

✓ IT Support

Reliable, comprehensive IT support with unlimited business hours and after-hours incident support.

✓ Migration Services

Seamless migration of your file storage from any platform to Microsoft SharePoint.

✓ Security

Comprehensive security solutions and robust protection against cyber threats.

✓ Network

Network services including provision and installation, Wi-Fi, and server management.

✓ Backup

Backup services for M365 Tenancy with optional onsite endpoint and server backups.

✓ Email Signatures

Professional email signature management to maintain consistent and branded email communication.

✓ Firewall

Provision, installation, and management of your firewall to enhance network security.

✓ Compliance and Reporting

Implementation and support to achieve high Microsoft Secure Score and additional certifications.

How We Can Help

The foundations of your company's IT infrastructure are pivotal to your success.

Any weaknesses or compromises within them could potentially destabilise everything that follows, significantly increasing your risk.

SecureOffice is a comprehensive all-in-one business IT solution designed to provide the strong foundational support you need for success.

Here is how we can help your business:

Managed IT services

Focus on growth while we manage your IT needs, including monitoring, maintenance, helpdesk support, and IT planning.

Cyber Security

Protect your data and enhance productivity with risk assessments, employee training, threat detection, and cybersecurity consultation.

VCIO & Strategic Services

Get expert advice and strategic planning with our vCIO. We align IT strategies with your business goals for optimal productivity and efficiency.

Business Continuity & Disaster Recovery

Customised plans to reduce risks and downtime, ensuring your business stays operational during disasters.

Hosted VoIP Solutions

Advanced VoIP systems offering scalability, cost-effectiveness, and connectivity for your team, anywhere.

Compliance Risk Management

We assist in identifying risks and navigating complex regulations with strategies to protect your business and data.

Transition to Cloud

Seamless cloud transition with secure, scalable infrastructure, freeing internal resources for core activities.

Managed Print Services

Enhance efficiency, reduce costs, enable digital transformation, and lower carbon footprints with our Managed Print Service.

Certification Support

Support for certifying your preferred security model, including Essential Eight, ISO 27001, and ISO 9001.

How it works

Our process

Let SecureOffice bring your business up to speed.



Review and accept your proposal

After getting to know your business and needs, we'll provide a quote for a tailored IT services package.

Onboarding

We identify problems and start to triage the solutions.

Migration

Our team will migrate you to a one-stop platform or revise your existing arrangements to maximise security and productivity.

Support

Your team will have access to 24/7 IT support from day one, adding remote monitoring capability so we can respond to issues faster.

Infrastructure update

Onboarding includes the upgrade of your current network infrastructure.

Security

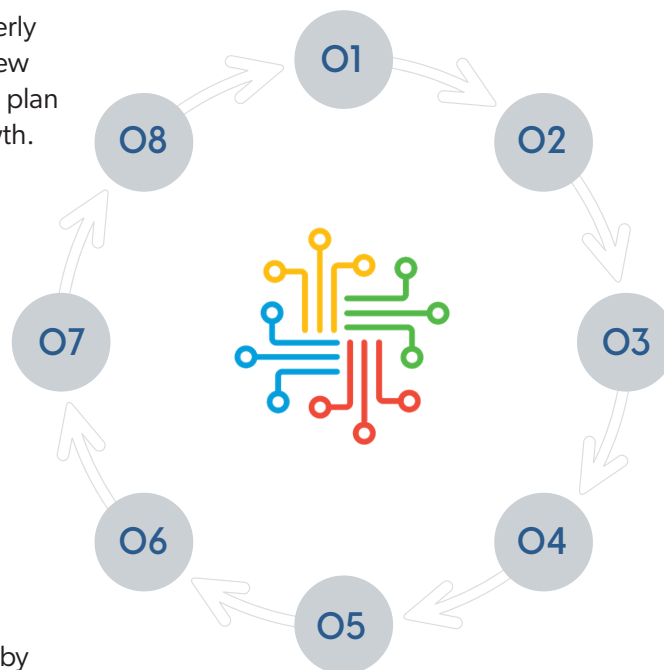
We mitigate risk by introducing robust security systems, firewalls and monitoring services.

Better business as usual

We work to achieve service level targets and ensure your business experiences optimal uptime.

Roadmap for the future

We will organise quarterly vCIO meetings to review performance and make a plan to facilitate future growth.



Why Choose Us?

SecureOffice fosters successful partnerships and delivers responsive solutions, ensuring a better-connected future.

By choosing SecureOffice, you'll benefit from:

Automated processes that boost productivity	Enterprise-grade protection against cyber threats	Streamlined operations lowering staff turnover
24/7 support ensuring business continuity	Scalable solutions for seamless tech integration	Continuous updates leveraging emerging technologies
Comprehensive IT coverage eliminating excess expenses	Streamlined regulatory compliance with industry standards	

Us Vs Them

Item	SecureOffice	Our Competitors
Single platform approach	✓	x
Onshore team	✓	x
Single monthly bill	✓	x
Tailored support package	✓	x
Gold-star security	✓	x

Let's Keep Things Moving...

We appreciate your time and look forward to transforming your business with the help of smarter, easier and more cost-effective IT solutions.



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